Usage for “Ask a Librarian”

Below are the total contact for HCC Library’s “Ask a Librarian” service. For each year there are three “entry points” in which a patron can access the AAL portal. These include chat, email, and text formats.

2009-10 = 390
2010-11 = 567
2011-12 = 756
2012-13 = 633
2013-14 = 638